A Year of Gratitude

Care Central VNA & Hospice, Inc.

ANNUAL REPORT





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Message from the President/CEO & Chairman of the Board

Care Central is about people



Holly Chaffee, President & CEO

Norman Sczepanski, Chairman of Board

A Message from the Chairman of The Board Norman Sczepanski & Holly Chaffee MS, BSN, RN President/ CEO - A year of gratitude.

First and foremost, we would like to thank all our staff for the compassionate, professional expertise that they share with our patients every day. We survived the pandemics' most difficult times keeping our patients at home and families together.

As patients' homes have become the new center for health care, we had to develop a shift in culture and a move to a remote hybrid-based workforce. Arriving halfway through the 2022 fiscal year, our new CEO joined the Board of Directors. We are grateful to Care Central's Home Care, Hospice, My Home Connection, Adult Day Center and Healthy Family Staff for embracing our organization under new leadership.

Accepting a move for all branches to have consistent processes and maximizing the utilization of our technology to its fullest was a bold step to create efficiency and success. Streamlining our processes was key in solidifying our already strong foundation to absorb the ongoing changes that will further impact the home care industry as we move into 2023 with Value Based Purchasing.

During 2022, we took significant steps to harness these changes. We committed to working together in an environment of transparency and gratitude. We embraced new technology and created a multidisciplinary team approach to care for our staff and our patients. We right sized clinical teams to streamline travel and foster continuity of patient care. We are striving to provide high quality, world class accessible care at the lowest cost possible, offering tremendous value to our patients, their families, our employees, and payors. Our Home Care Program shines with 4 stars for patient satisfaction.

The Gardner Adult Day Center (ADC) had both a successful DPH and Board of Health survey. Food services for ADC were transitioned to Heywood Health for nutritional meals.

Our Hospice remains a 4-star agency scoring ahead of our competitors for Communication with families, managing a patient's symptoms and having a timely response to care.

Our Healthy Families Program was once again the recipient of the "All Star Award" and several Home Visitors were recognized as the top performers across the 24 programs in the state.

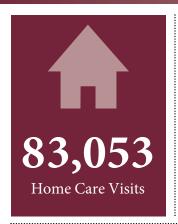
The Diaper Pantry in is its 8th year of operations distributing 25,000 more diapers than in 2021.

Our position is that any organization's true drivers of success are its people, its organizational culture, and its team's ability to execute. With the right team, leaders and staff who can execute, and a system to provide them the support and psychological safety they need to get the job done, the organization's goals will be obtainable.

We are blessed and truly grateful to have a supportive and extraordinary Board of Directors, an amazing, seasoned leadership team and a compassionate, caring and devoted staff to carry on. Care Central VNA and Hospice Inc.'s mission, ready to take on the many opportunities that lie ahead in 2023.

So many people support our healthcare heroes – our home visiting staff, and direct care providers – so that our patients get the best possible care.

CCVNA NUMBERS 2022



5,998

hours of service provided to Private Duty clients



11,621

Home Health Aide visits in Home Care & Hospice



Speech Therapy visits

Young families were served by our Healthy Families Program

Clients were served by our Adult Day Health Center in Gardner

Thank You! Healthcare Heroes



7,630

Days of care were provided by the Adult Day Health Center in Gardner

Flu shots administered by our agency at five community sites



Diaper Pantry

The Diaper Pantry celebrated its 8th year of service and has distributed over 256,247 diapers to families in need in our communities. Sustained only through donations and staffed by a dedicated crew of six volunteers, the Diaper Pantry continues to be a bright light for families who struggle to provide enough diapers to keep their babies clean, dry and healthy.

Families

diapers were distributed during 2022

years of service

256,247 diapers distributed to date

volunteers

25,135

Hospice

Recognition

Home Care's performance in patient

satisfaction ratings consistently

exceeded State and National scores

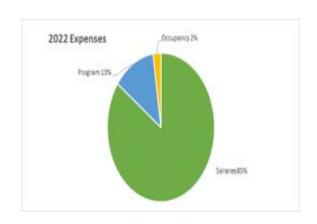
throughout the year.

- We are a 4 Star Hospice agency
- Dr John Harrington was nominated as physician of the year with HCA on Nov 15, 2022
- Obtained name change to CCVNA for Hospice
- UMass ACO preferred provider

FINANCIAL OPERATIONS Fiscal Year 2022

Expenses Fiscal Year 2022

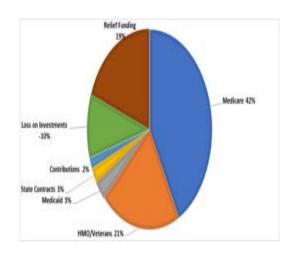
Expenses	Totals		
Salaries and Benefits	\$16,562,009		
Program	2,464,433		
Occupancy	460,911		
Total CCVNA & Hospice Expenses	19,487,353		



Revenue Fiscal Year 2022

Profit (Loss): Fiscal Year 2022

Revenue	Totals
Medicare	11,154,295
HMO/Veterans/Self Pay	5,456,555
Medicaid	846,227
State Contracts	669,633
Investments/Contributions	(2,693,971)
Covid Reimbursement HRSA & Employee Retention Credit	5,106,899
Total Revenue	20,982,628





1,495,275

"We must find time to stop and thank the people who make a difference in our lives." ~ John F. Kennedy

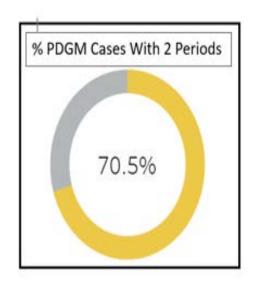
FINANCIAL OPERATIONS Fiscal Year 2022

CARE CENTRAL VNA & HOS	PICE INC		
ANNUAL REPORT			
FINANCE COMMITTEE REPO	RT - 2022		
The year 2022 marked the arrival of our new Pre	esident & CEO Holl	y A Chaffe	e and the
retirement of Elaine T Fluet in April 2022.			
Under the guidance of our new CEO we were ab	le to end the year	with a pro	fit despite
our loss on our investments due to market cond	itions. We succes	sfully obta	ined the
Employee Retention Credit as well as additional	federal funding du	ue to the p	andemic.
2022 Summary of Financials:			
Operating Revenue	23,040,401		
Operating Expenses	19,280,823		
Operating Gain:	3,759,578		
Contributions and Fund Raising	115,430		
Investment Income	312,027		
Change in FMV of Investments	(2,693,972)		
Gain onf Disposal of Property and Equipment	2,212		
Profit (Loss):	1,495,275		
Cash	3,055,129		
Certificates of Deposit	1,471,489		
Investments	10,678,336		
Total Assets:	22,143,114		
Total Liabilities:	1,770,865		
Fund Balance/Net Assets:	20,372,249		



"Piglet noticed that even though he had a Very Small Heart, it could hold a rather large amount of Gratitude." ~ A.A. Milne, Winnie-the-Pooh

CARE CENTRAL VNA & HOSPICE, INC. OPERATIONAL PERFORMANCE IMPROVEMENT



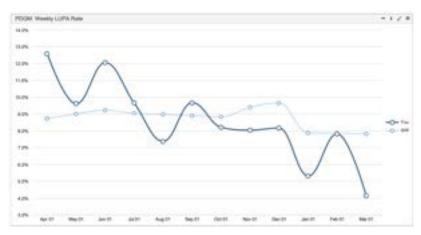
	2021 LUPA Rate	2022 LUPA Rate
CCVNA	13.1%	9.1%
Massachusetts	10.7%	10.9%
National	9.0%	9.0%

Lower is better!

Amy Jo, Strategy & Innovation Officer joined the Leadership Team in 2022. She collaborates with Clinical & Quality Teams to optimize performance and revenue under current reimbursement models.

Among the 2022 operational accomplishments, the Medicare Low Utilization Payment Adjustment (LUPA) rate significantly improved to the National rate and outperformed the Mass. rate.





Executive Leadership Breakfast Fundraiser

Care Central hosted its 14th Executive Leadership Breakfast at The Great Wolf Lodge on November 2nd. This is the agency's largest annual fundraising event. Jerry Posner, Facilitator, Speaker, Team Builder and Strategic Coach presented *The Practical Power of Gratitude* to a large audience of Executives from a variety of Industries in our community. He shared with the audience the value of Gratitude and how practicing gratitude daily translates to personal and professional success.





Kristin Mattson - Chief Clinical & Development Officer

Remember to take a GRATITUDE BREAK!



Holly Chaffee - President/CEO with Jerry Posner Keynote Speaker

Care Central VNA & Hospice, Inc. Awarded Community Investment Grant



CCVNA received funding for its Health Check Program. This initiative reduces hospitalization rates for high-risk patients with chronic, progressive illness.

Care Central VNA & Hospice, Inc. LEADERSHIP TEAM



FINANCE TEAM



The Finance Team is led by Lisa Sabacinski CFO, and Shannon Preston Authorization/Billing Supervisor (pictured with Accounting and Authorization & Billing Staff)

Care Central VNA & Hospice, Inc. Home Care Team



Webster Clinical Managers pictured with Clinical Director - Lisa Waller (not pictured Laura Boulet)



Gardner Clinical Managers with Clinical Director - Lisa Waller



Due to exceptional care delivery, the Home Care program was selected as a preferred provider for the UMASS Accountable Care Organization (UMMACO). The Home Care program exceeded State and National benchmarks throughout the year for patient/customer satisfaction measures.

WEBSTER & CHARLTON CLINICAL TEAM (Left)





LEOMINSTER,
GREENFIELD & GARDNER
CLINICAL TEAMS



Care Central VNA & Hospice, Inc. Home Care Team



Home Health Aides / Webster & Charlton



Home Health Aides / Gardner, Greenfield, and Leominster

Recognition of Excellence



Above -The Home Care program supported Nursing and Therapy students throughout the year and was designated a Clinical Center of Excellence by the Mass. College of Pharmacy & Health Sciences (MCPHS).

Community Support

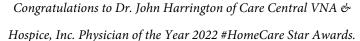
Below - The Webster Office was selected as a recipient of the United Way of South Central MA (UWSCM) Day of Caring.



Care Central VNA & Hospice, Inc. Hospice









HOSPICE TEAM

	Unduplicated Medicare Days	Unduplicated Medicald Days	Medicare Undeploated SNF Days	Medicald Unduplicated Nursing Facility Days	Other Unduplicated	Total Unduplicated Days
Continuous Home Care	9	0	0	0	0	0
Routine Home Care	15196	451	221	0	1118	16765
Inpatient Respite Care	10	0	5	0	1	11
Inpatient General Care	0	0	0	a .	0	0
Total Mospice Days	15206	451	226	0	1119	16776
	Medicare	Medicald	Medicare SNF	Medicald Nursing Facility	Other	Total
flumber of Clients Recenting Hospice Care	280	12	17	0	24	316
Total Number of Unduplicated Continuous Care Hours Billable to Medicare	0 000		0.000			0.000
Average Length of Stay	55 700	37.563	32 206	0.000	46 625	54291
Unduplicated Census Count	273	12	7	0	24	309

"Hospice Care is not a matter of giving up. It's a decision to shift our efforts from shoring up a body on the verge of the end to providing solace to a soul that is on the cusp of forever." - Robin Givhan, Washington Post Perspective on Former President Jimmy Carter 2/21/23



Celebration of Life held at St. Paul's Episcopal Church in Gardner on 12/07/22



Celebration of Life held in our Webster Office on 12/09/22 - Pictured above Dr. David Wilner with theHospice Team

Care Central VNA & Hospice, Inc. EDUCATION/COMPLIANCE & MEDICAL RECORDS



Ricardo Muchiutti - Quality & Compliance Officer with Anthony Nicholson (Medical Records Specialist)



Kelly A. Fitzpatrick- Clinical Staff Educator



Stacy Rudzinski - Medical records Specialist

The Education team coordinates and provides on going training to ensure that our teams practice at the highest level of Clinical proficiency. In 2022, we embraced a new e-Learning platform and congratulated numerous staff on educational advancements.



Mary Kirby, Compliance Nurse Patricia Lind, Compliance Nurse

The Compliance team thoroughly reviews Clinical documentation to ensure reimbursement and regulatory satisfaction, and payor compliance via continuous documentation audits.



Intake Team

Reception and our
Referral Intake team are
the "Gateway" to our
services and play and
integral role in our
highly rated patient
satisfaction. They are in
constant communication
with our area hospitals,
skilled nursing facilities,
assisted living facilities,
physician offices, aging
services access points
(ASAP's), and speciality
outpatient clinics



Autumn Smith Receptionist Gardner Office

Care Central VNA & Hospice, Inc. Adult Day Health



Care Central Adult Day Staff were joined by Gardner Mayor Mike Nicholson and President/ CEO Holly Chaffee, MSN, BSN, RN.

The year 2022 was a year of growth for Gardner Adult Day Health. There were 32 admissions throughout the year and the average daily census rose to 32 participants per day.

In total, the center served 73 participants and their caregivers over the course of the year!

100% of respondents to our Annual Survey stated that they receive the support that they need and that they would refer a friend to the

Many fun events were held. Here are a few of the most notable ones:

In July the program celebrated the one year anniversary of the reopening. Sean Fullerton, a local musician shared his gift of music with the Center's participants on the one year re-opening celebration.







In September Mayor Mike Nicholson visited in person to kick of National Adult Day Health week. The group also enjoyed a visit from Gronk, the APD K9 unit police dog.

Life's persistent and most urgent question is, 'what are you doing for others?' - Martin Luther King Jr.

Donors to the program include:

Adult Day Health staff
Joan Mercer
Sue Pelletier
Jane Dancause
Friends/family of Helen Waters
Family of John L for the Valentine
treats "Wendy the Yoga Lady"
Trisha and Rush the Great Dane
Christie Rameau



In December we all had fun visiting with Santa Claus and Frosty the Snowman.

Care Central VNA & Hospice, Inc. Healthy Families®



Healthy Families®

Is a voluntary, and free home-based family coaching program that supports young, first-time parents and helps them create a stable, nurturing environments for their children. The program matches parents with trained professionals who visit families' homes to provide support during pregnancy and the child's first three years of life.







Learn more about #HealthyFamilies at healthyfamilies.org





Healthy Families team supporting young families and engaging new moms with peers at hosted events.









2022 HIGHLIGHTS

Volunteers

A very special thank you to cherished volunteers of 2022

Board of Directors:

Norman Sczepanski Nancy Bouchard David Tiberii Connie Favreau James Gondek John Kalinowski Edward Manzi John Olson Anne Peepas Albert Rose Matthew Williams

GAAMHA from Gardner

Diaper Pantry Volunteers:

Christine Caisse Martha Pickard Janice Hopkins Dale Dellechiaie Joanne Francis Sharon DiFranza

Hospice Volunteers:

Sherry Daly
Glenna Masure
Kathleen Juliano
Susan LaFrance
Dorothy Laroche
Theresa Quinn
Donna Lee Garner-Rooney
Laura Darling
Bruce Joy
Amy Taraskiwicz

Professional Advisory Committee

Tina Santos Anne Peepas Tracy Hutchinson Jane Case Constance Favreau John Kalinowski





Employee News

Congratulations to **Kelsey Lussier**, for achieving her Wound Care certification.

Congratulations to **Amy Jo** for achieving her Certificate from Duke University Graduate School of Nursing in Population Care Coordination in November 2022.

Kelly Fitzpatrick and **Ricardo Muchiutti** both obtained their Certified OASIS Quality Specialist certificates in 2022.

Congratulations to **Kersti Hopkins**, for achieving NASW certification for ACHP-SW (Advanced Certification in Hospice and Palliative Care for Social work).

In November **Marilyn Velazquez** and **Ellen Sparrow** earned ServSafe Certification. (photo below)



Volunteers don't get paid NOT because they are worthless BUT because they are priceless. - Sherry Anderson



Human Resources Team



Pictured above is Sally Rivard, Melissa Cantara and Nicole Healy

The HR Team is led by Melissa Cantara - Chief People Officer

The agency welcomed forty-five new employees and ended the year with 189 active employees for 2022.



A Fond Thank Farewell You!

Care Central said goodbye to many great employees this year. We wish them good health and happiness in the their retirement! We would like to thank them for the unwavering dedication to and support of the agency!

Jacquelyn Calcia- Hospice Clinical Support Assistant 3/28/2022 (Webster)

Elaine Fluet - President & CEO 4/30/22

Joanne O'Connor - Biller 6/30/2022 (Webster) Janice Graves -Home Health Aide 7/28/2022

(Gardner)

Ann Marie Duhaime - Hospice Clinical Support Assistant 9/30/2022 (Gardner)

Employees Service Awards in 2022

5 years:

Carolina Cabral, Michelle Dunham, Virginia Girard, Taylor Laperle, Claudia Marsh, Judy Ouellet, Alissa Reed, Kelly Santos, Ann Marie Sullivan, Kimberly Urato, and Evan Woodruff

10 years:

Lisa Chojnowski, Leah Clements, Beverly Foley, Dawn Gleason, Julie Kelly, and Kristin Shetrawski

15 years:

Diane Moquin

30 years:

Laura Boulet





"Be thankful for everything that happens in your life; it's all an experience." ~ Roy T. Bennett

CHARITABLE DONATIONS



"We make a living by what we get but we make a life by what we give." ~ Winston Churchill

Diamond

Knowlton Foundation for the Elderly, Inc.

Platinum

Fidelity Bank
GFA Federal Credit Union
Mr. Stephen Greeno
Heywood Hospital
Homecare Homebase

Aubuchon Hardware

Mutual of America

Gold

Berry Dunn

Mrs. Holly Chaffee Great Wolf Lodge Howe Trust Ms. Shannon Ouelette

Ms. Snannon Ouelette Webster Five Bank

Silver

Always Best Care
Ameritrade Clearing
Baystate Benefits
Mr. Richard Daviau
Fallon Health
Fred C. Church
InConcert Web Design
Ms. Kristin Mattson
Mount Wachusett Community College
Mrs. Felicia Poliks
Rollstone Bank
The Vanguard Group
Wood's Ambulance

Mr. Peter Zalewski

Bronze

Mrs. Elaine Fluet
John Harrington, MD
JV Mechanical Contractors, Inc.
Mr. Roderick Lewin
Mr. Dennis McGuiness
Ms. Sally Rivard
Ms. Debra Savoie
Dr. David Wilner

Pewter Mr. James Adams, Jr. Ms. Sheri Altobelli Ms. Melissa Alpert Ms. M. Paula Anderson Mr. Teknor Apex Apple Home Care & Rehab Ms. Prudence Ardito Ms. Eleanor Ares Mr. Wayne Arsenault Ms. Barbara Avery Mrs. Cheryl Babin Ms. Joann Babin Ms. Robin Barnes Ms. Linda Batt Ms. Patricia Bazydlo Mrs. Patricia Bean Beaudoin Plumbing, Heating & AC Mr. Joseph Beaudoin Ms. Jen Bedard Mrs. Laura Beauregard Ms. Sharon Bengley Ms. Anna Behrens

Ms. Catherine Behrens Mr. Richard Bernier Mr. Rene Berry, Jr. Mr. Rene Berry Mr. Thomas Berry Bethany Baptist Church Ms. Rachel Blais Ms. Patricia Bloom Mrs. Nancy Bouchard Mr. Joseph Bouley Mrs. Laura Boulet Ms. Gloria Brecht Ms. Carlene Breen Broadview Assisted Living Brooks Automotive Mrs. Elizabeth Bunker Ms. Patricia Burke Ms. Joan Burnett Ms. Alice Caisse Mrs. Melissa Cantara Mr. Bradford Carpenter Central Congregational Church Ms. Loretta Chabot Ms. Debra Chapdelaine Ms. Vickie Christiansen Mr. John Connor Mrs. Nancy Connors Mrs. Murielle Conway Mr. C.J. Cote Ms. Suzanne Cringan Ms. Karen Culkeen Robert Cummings & Associates

Ms. Lisa Daley

Ms. Gertrude Danais Mr. Harold Dandy Mr. Philip Daoust Mr. Robert Davis Mr. Eugene Demers Mr. Gordon Dickie Ms. Elaine Donaldson Ms. Nancy Donohue Douglas Fire Department Ms. Lynn Dowd Ms. Theresa Drake Ms. Virginia Driscoll Ms. Joanne Dunn Mr. Mark Dupuis Ms. Tina Dupuis Ms. MaryJane Dwelly Ms. Sally Erickson Mr. John Erps Ms. Judith Farnsworth Mrs. Mary Lou Faust Ms. Judith Forrester Ms. Susan Foster Ms. Susan Fritz GAAMHA, Inc. Ms. Margery Gagne Ms. Maureen Gallagher Ms. Anne Gallant Ms. Johanne Gallus Mr. Edward Gastonguay Ms. Beverly Gauthier Ms. Antionette Gauvin Ms. Donna Gerani

Ms. Jeanne Gerardin

R&R Gezelman Mr. Joseph Gill Ms. Ann Gingras Gardner Girl Scouts Ms. Judith Girouard Ms. Mary Girouard Mr. Leo Goeke Mr. Allen Goguen Ms. Lisa Golden Mrs. Tracy Goodrich Mr. Weslev Gosenski Ms. Priscilla Graves Ms. Sally Green Ms. Felicia Greim Mr. Paul Guinee Mr. Jon Haggarty Ms. Joann Haley Ms. Sharon Hall Ms. Lianne Hanlon Hanover Insurance Mr. James Harding Mr. Paul Hartnett Healogics Ms. Lori Heichel Ms. Diane Hill Home Care Alliance of MA Ms. Carol Hoye Ms. Dianne Hunt Ms. Ellen Hunt Ms. Christine Jackell Mr. Brian Jette B. Jenkins Mrs. Amy Jo

Mr. George Jones Mr. JF Moody Mr. John Kalinowski Mr. Paul Montero Ms. Gina Kelly Ms. Sylvia Monteverde Mr. Robert Kokernak Ms. Mary Morin Mr. Harry Kotseas Mr. Paul Motyka Ms. Theresa Kudron Ms. Cecelia Moulton Mrs. Laura Labrack Mr. Ricard Muchiutti Ms. Jeannine LaCoss Mr. Michael Nawotny Ms. Donna Lalos North Central MA Chamber of Ms. Deborah Lamarre Commerce Mr. Harvey Laprade Ms. Nancy Noonan Mr. Philip Lavoie Ms. Debra O'Connor Mr. Jonathan Lawrence Ms. Patricia O'donnell Ms. Carol Lech Ms. Caryl O'Keefe Mr. Robert Leahy Ms. Mary O'Leary Ms. Carol Leblanc Mr. John Olson Ms. Joyce Leighton Mr. Antonio Pagano Ms. Dawn Lelasius Mr. Jerold G. Paquette Mr. Edward Lepkowski Para Educators Ms. Helen Lepkowski Ms. Maureen Paradise Mr. Joseph Lichell Ms. Sharon Patterson Mr. Thomas Littlepage Mr. Robert Pearson Ms. Linda Littleton Ms. Anne Peepas Mrs. Kelly-Ann Loescher Mr. Carl Peterson Mr. Peter MacDonald Ms. Patricia Peterson Mr. Stephen Magnuson Mr. Nick Piccolo Ms. Diane Mammone Ms. Jean Pieper Ms. Kimberly Manty Mr. Henry Pokki Ms. Cynthia Mason Mr. Raymond Porter D. Mason Paving Ms. Zoe Porter Ms. Annette Matusiewicz Mr. Rick Poulin Mr. Donald McBeth Mr. Gerald Powling, Jr. Ms. Judy McLamb Mr. Gerald Powling, Sr. Mr. Thomas McLean Mr. Raymond Rheault Ms. Virginia Menard Mr. Paul Richard Mr. Philip Millay Ms. Gladys Richardson Moharanet Sunshine Fund Mr. Frank Robbins

Mr. Paul Roberts Mr. Brent Robichaud Ms. Ann Robuccio Mr. David Roche Ms. Kathy Ruark Mrs. Lisa Sabacinski Ms. Joanne Sahagian Ms. Theresa Sanborn Mr. James Sandusky Scanlon Funeral Services Mr. Earl Scott Ms. Kelly Sharp Ms. Carol Shelsy Ms. Kimberly Slayton Ms. Carole Smith Mrs. Ellen Sparrow St. Mary's Women's Club Ms. Janet Stanikaitis Starr Investment Ms. Miriam Starrett Ms. Jacqueline Sullivan Ms. Helene Sunderland Mr. Robert Swartz Mr. Mark Swierzbin Ms. Gloria Tarpey Mr. & Mrs. Robert Swartz Ms. Gloria Tarpey Ms. Mary Taubert Mr. David Tiberii Tully City Council Mr. Ernest Turcotte Mr. Joseph Twomey Mrs. Johanna Viteri

Mr. Robert Walker
Ms. Sheila Walker
Loren Wallander
Ms. Carol Weinhardt
Ms. Carol Wesley
Mr. Robert Whipple
Ms. Daisy Widing
Witty's Funeral Home
Ms. Rita Wojnas
Derrel Woodward
Ms. Sharon Yavorsky
Mr. Alexander Zalewski
Ms. Elizabeth Zalewski
Mr. Peter Zalewski

Ms. Elaine Ziembi Ms. Katherine Zimmerman Ms. Maryann Zlotnik

Board of Directors

Norman Sczepanski, Chair Nancy Bouchard, Treasurer David Tiberii, Secretary

Connie Favreau John Olson James Gondek Anne Peepas John Kalinowski Albert Rose Edward Manzi Matthew Williams

Holly Chaffee Lisa Sabacinski

With gratitude for our retired Board Members:

Jeffrey Aubuchon
Tina Santos

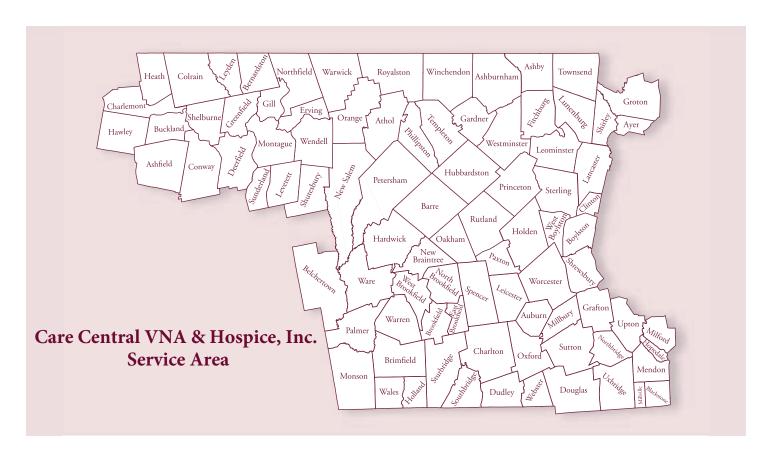
Elaine Fluet Ken Tomasetti

Michael Gerry



"Philanthropy is not about money, it's about feeling the pain of others and caring enough about their needs to help." ~

Timothy Pina



We build healthy communities by delivering high quality health and social services in a fiscally responsible manner in the homes and neighborhoods of Massachusetts.



GARDNER

34 Pearly Lane, Gardner, MA 01440
Phone 978-632-1230
Business fax 978-632-6843 Referral/Clinical fax 978-632-4513

GREENFIELD

489 Bernardston Road, Suite 107, Greenfield, MA 01301 Home Care phone 800-382-7305

WEBSTER

P.O. Box 368, 534 School Street, Webster, MA 01570
Phone 508-943-0612
Business fax 508-943-6858 Referral/Clinical fax 508-949-1476

